

NEWS RELEASE
For Immediate Release

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COE JOINS THE SHARED SERVICES LEADERSHIP COALITION

Rockville, Md. (January 12, 2018) – The Center for Organizational Excellence, Inc. (COE), today announced its sponsorship of the [Shared Services Leadership Coalition](#). The Shared Services Leadership Coalition is an association of companies, nonprofits, and individuals with the singular purpose of supporting and advancing legislation to accelerate shared services implementation in government.

By participating in the coalition, COE joins a growing community advocating for widespread federal adoption of the Shared Service business model, which transfers back office administrative duties to higher capacity, third-party service providers. The result, as seen across successful private and public entities, is more efficient service delivery at a lower cost with greater accuracy and accessibility. COE shares the coalition’s vision of a shared service marketplace wherein collaboration and competition drive providers to higher states of performance, innovation, and utilization at lower cost of delivery.

COE has been a proponent and leader of the shared service movement since day one. In 2003, COE built the Enterprise Human Resources Integration (EHRI) Infrastructure for the Office of Personnel Management (OPM), which is responsible for managing human resource data for the entire federal government. To date, it is the largest government human resources database in the world and continues to be a model for designing and implementing high-performing shared service systems across agencies. With the coalition, COE is acting to ensure systems like EHRI become the federal standard.

“COE is proud to join the Shared Service Leadership Coalition in their push to create a government capable of meeting 21st century performance demands,” said president and chief executive officer, Steve Goodrich. “Shared service adoption is essential to making government more efficient and effective in the long term. We are impressed with the coalition’s commitment to instigate change and, most importantly, ensure its sustainability.”

About the Shared Services Leadership Coalition

The Shared Services Leadership Coalition advocates that the Federal Government accelerate implementation of modernized Shared Service business models to reduce costs and improve

performance of common administrative and mission related functions on behalf of the public interest in competent, cost-effective 21st Century government. For more information, visit sharedservicesnow.org

About COE

For nearly 35 years, COE has been a trusted partner in helping our clients transform their organizations and programs to more efficiently and effectively accomplish their mission. We help our clients achieve meaningful and measurable outcomes by designing and delivering strategy and development consulting solutions in the areas of organizational effectiveness, human capital, information technology and data management. For more information, visit us at www.center4oe.com.